



WATSON GLASS

(T): 02 8774 6890 (F): 02 8722 0318 (W): www.watsonglass.com.au

Add: 129-135 McCredie Rd, Guildford West, NSW, 2161

ABN: 86 143 477 061 ACN: 143 477 061

Warranty: Annealed & Toughened Laminated Glass

1. Warranty Period and Details

Subject to the provisions of this Warranty, Watson Glass warrants that the Product shall, for a period of 5 years from the date of manufacture:

(a) remain free from visible or visual defects, inclusions or faults which can be seen from a distance of at least 3 metres and which are not within the acceptable limits set out in AS4667.

(b) remain free from edge separation or delamination other than that which occurs within 6mm of the original glass edges.

2. Warranty Coverage

In the event that the Product fails to meet the terms of the Warranty set out in section 1, and such failure is caused by the direct result of a defect in the material or manufacture of the Product, Watson Glass will at its option replace the Product or refund the original invoice value of the Product.

3. Conditions

The Warranty is further subject to the following conditions:

(a) the Warranty applies only to the Product in the size, shape and form supplied by Watson Glass to the Buyer. Any Product undergoing subsequent cutting, edge working, processing or any further alteration shall be excluded from this Warranty.

(b) the Buyer acknowledges that the Product at the time of delivery was undamaged and free from any defects.

(c) the Product is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.

(d) the installation, cleaning and maintenance of the Product is entirely in accordance with Watson Glass' recommendations, and any specific correspondence pertaining to this installation, and the glass components are not damaged in any way before or during installation.



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(e) the Product is installed in a manner that prevents prolonged contact with moisture at the glass edge.

(f) the Product is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air nor is subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.

(g) the Product is not installed where temperatures greater than 70°C are likely to be experienced.

(h) any sealant used in glazing is compatible with the laminated glass interlayer.

This Warranty does not apply where the Product has been used in any manner not in accordance with the conditions of this Warranty or the manufacturer's instructions, and will not cover any damage to a Product, or any other loss, which may be sustained as a result of the placement of any other materials on the Product by any party other than Watson Glass or its authorized representative. This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

4. Reporting and Verification of Product Failure

Watson Glass has the right to establish to its satisfaction that the Product defect or failure is in accordance with the above Warranty and that all of the above conditions have been met. Any failure of the Product shall be reported immediately to Watson Glass. If failure of the Product is not notified to Watson Glass within seven days of failure, the Buyer shall be deemed to have waived all rights under the Warranty (subject always to the full terms and conditions of sale). Products must not be returned without the prior agreement of Watson Glass. Watson Glass may require the product to be examined in situ to determine the cause of the failure. All expenses of claiming in respect of this Warranty will be borne by the person making the claim. Watson Glass may require documentation supporting the claim to be provided.



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5. Exclusions

The Warranty specifically excludes any consequence of glass breakage from any cause other than defective material or manufacture of the Product up to the specified design wind pressure as determined in accordance with Australian and New Zealand Standards AS/NZS 1170.2 and AS1288 and specifically excludes any consequential liabilities following installation.

6. Warranty of Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product.





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Warranty: Toughened Safety Glass

1. Warranty Period and Details

Subject to the provisions of this Warranty, Watson Glass warrants that the Product shall, for a period of 5 years from the date of manufacture:

(a) Remain free from visible or visual defects, inclusions or faults which can be seen from a distance of at least 3 metres and which are not within the acceptable limits set out in AS4667.

(b) Remain free from edge separation or delamination other than that which occurs within 6mm of the original glass edges.

2. Warranty Coverage

In the event that the Product fails to meet the terms of the Warranty set out in section 1, and such failure is caused by the direct result of a defect in the material or manufacture of the Product, Watson Glass will at its option replace the Product or refund the original invoice value of the Product.

3. Conditions

The Warranty is further subject to the following conditions:

(a) The Warranty applies only to the Product in the size, shape and form supplied by Watson Glass to the Buyer. Any Product undergoing subsequent cutting, edge working, processing or any further alteration shall be excluded from this Warranty.

(b) The Buyer acknowledges that the Product at the time of delivery was undamaged and free from any defects.

(c) The Product is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.



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(d) The installation, cleaning and maintenance of the Product is entirely in accordance with Watson Glass' recommendations, and any specific correspondence pertaining to this installation, and the glass components are not damaged in any way before or during installation.

(e) The Product is installed in a manner that prevents prolonged contact with moisture at the glass edge.

(f) The Product is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air nor is subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.

(g) The Product is not installed where temperatures greater than 70°C are likely to be experienced.

This Warranty does not apply where the Product has been used in any manner not in accordance with the conditions of this Warranty or the manufacturer's instructions, and will not cover any damage to a Product, or any other loss, which may be sustained as a result of the placement of any other materials on the Product by any party other than Watson Glass or its authorized representative. This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

4. Reporting and Verification of Product Failure

Watson Glass has the right to establish to its satisfaction that the Product defect or failure is in accordance with the above Warranty and that all of the above conditions have been met. Any failure of the Product shall be reported immediately to Watson Glass. If failure of the Product is not notified to Watson Glass within seven days of failure, the Buyer shall be deemed to have waived all rights under the Warranty (subject always to the full terms and conditions of sale).

Products must not be returned without the prior agreement of Watson Glass. Watson Glass may require the product to be examined in situ to determine the cause of the failure.

All expenses of claiming in respect of this Warranty will be borne by the person making the claim. Watson Glass may require documentation supporting the claim to be provided.



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6. Warranty of Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product





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Warranty: Insulating Glass Units

1. Warranty Period and Details

Subject to the provisions of this Warranty, Watson Glass warrants that the product shall, for a period of 7 years from the date of manufacture, remain free from material obscuration of vision resulting from moisture or film formation or dust collection on the interior glass surfaces of the air or argon space under normal conditions of use that is visible from 3 metres in normal viewing conditions.

2. Warranty Coverage

This Warranty is to be read in conjunction with and is subject to the Watson Glass "Terms and Conditions of Sale" in force at the time of sale.

In the event that the product fails to meet the terms of the Warranty set out in section 1, and such failure is caused by the direct result of a defect in the material or manufacture of the product, Watson Glass will at its option replace the Product or refund the original invoice value of the product. These remedies are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

This Warranty is provided in addition to other rights and remedies available in respect of the acquisitions defined in the Competition and Consumer Act 2010 (Cth)).

3. Conditions

The Warranty is further subject to the following conditions:

(a) The Warranty applies only to the product in the size, shape and form supplied by Watson Glass to the buyer. Any product undergoing subsequent cutting, edge working, processing or any further alteration shall be excluded from this Warranty.

(b) The buyer acknowledges that the product at the time of delivery was undamaged and free from any defects.

(c) The product is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.

(d) The installation, cleaning and maintenance of the product is entirely in accordance with recommendations as published in AS4666:2012 and any specific correspondence pertaining to this installation, and the glass components are not damaged in any way before or during installation.

(e) The product is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air nor is subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.

(f) The Warranty only covers product made with Silicone/Polysulphide Secondary seal that comply with the p

(g) Watson Glass shall not be responsible for glass breakage, for glass degradation or coating damage caused by IGU seal failure, where such failure is not the fault of Watson Glass.



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(h) Breather tubes or Capillary tubes have been installed where the product is to be transported to, or installed at, altitudes of 800 meters or more above mean sea level. Breather tubes must be sealed after sufficient acclimatisation has occurred at final altitude.

This Warranty does not apply where the product has been used in any manner not in accordance with *The Conditions of this Warranty or the Manufacturer's Instructions*, and will not cover any damage to a product, or any other loss, which may be sustained as a result of the placement of any other materials on the product by any party other than Watson Glass or its authorized representative. This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

4. Reporting and Verification of Product Failure.

Watson Glass has the right to establish to its satisfaction that the product defect or failure is in accordance with the above Warranty and that all of the above conditions have been met. Any failure of the product shall be reported immediately to Watson Glass. If failure of the product is not notified to Watson Glass within seven days of failure, the buyer shall be deemed to have waived all rights under the Warranty (subject always to the full terms and conditions of sale).

Products must not be returned without the prior agreement of Watson Glass. Watson Glass may require the product to be examined in situ to determine the cause of the failure. All expenses of claiming in respect of this Warranty will be worn by the person making the claim.

5. Exclusions

The Warranty specifically excludes any consequence of glass breakage from any cause other than defective material or manufacture of the Product up to the specified design wind pressure as determined in accordance with Australian and New Zealand Standards AS/NZS 1170.2 and AS1288, and specifically excludes any consequential liabilities following installation. Other than as expressly set out in this guarantee, and the warranties that cannot be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Watson Glass excludes all other warranties, guarantees and remedies with regard to the Products including all implied warranties and guarantees.

All liability for loss and damage (including consequential loss) where the Product is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption. Exclusions for New Zealand Sales: Subject to any limitations in the Consumer Guarantees Act 1993 (NZ) and any other applicable legislation, Viridian excludes all other warranties, guarantees and remedies with regard to the Products including all implied warranties and guarantees. Viridian excludes all liability for loss and damage (including consequential loss) where the Product is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption. If the Product is a good or service purchased for the purposes of a business the provisions of the Consumer Guarantees Act 1993 (NZ) do not apply.

6. Warranty of Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product.

7. Governing Law.

For Australian sales: this Warranty shall be governed and interpreted according to the laws applying in the State of Victoria, Australia.

For New Zealand sales: this Warranty shall be governed and interpreted according to the laws of New Zealand.